Re: MyLA311: Closed - Bulky Items Illegal Dumpi...

Subject: Re: MyLA311: Closed - Bulky Items Illegal Dumping Pickup - 9745 N

SHARP AVE, 91331

From: Lorena Bernal < lorena.bernal@lacity.org>

Date: 5/9/20, 11:04 AM

To: Sarah Bell <sarah.bell@lacity.org>

CC: npacab@yahoo.com

Thank you Sarah!

Happy Mother's Day to you!

Sent from my iPhone

On May 9, 2020, at 10:52 AM, Sarah Bell < sarah.bell@lacity.org > wrote:

I will take care of it.

On Sat, May 9, 2020 at 10:51 AM Lorena Bernal < lorena.bernal@lacity.org> wrote:

Good morning Sarah,

I need your help with this request that was closed yesterday. I just drove by and all the items are still there. Can you please look into and send a truck to collect the items or should I add to our CARE list for next week? Please let me know.

Thank you!

Sent from my iPhone

Begin forwarded message:

From: Norma Pacab < npacab@yahoo.com > Date: May 8, 2020 at 10:14:25 PM PDT

To: Lorena Bernal < lorena.bernal@lacity.org >

Subject: Re: Fwd: MyLA311: Closed - Bulky Items Illegal Dumping

Pickup - 9745 N SHARP AVE, 91331

Sadly and unfortunately all the items are still along the street (Sharp

ave)

I can provide pictures tomrw morning because right now it's too dark.

Here is a snap of the street so you can see how dark it is. I think you can somewhat see the bulky items.

<Image.jpg>

Sent from Yahoo Mail for iPhone

On Friday, May 8, 2020, 4:22 PM, Lorena Bernal < lorena.bernal@lacity.org wrote:

Hi Norma.

Please confirm that all the items were collected.

Thank you!

----- Forwarded message ------

From: <<u>la-sanitation-donot-reply@lacity.org</u>>

Date: Fri, May 8, 2020 at 4:08 PM

Subject: MyLA311: Closed - Bulky Items Illegal Dumping Pickup

9745 N SHARP AVE, 91331
 To: <lorena.bernal@lacity.org>

<City_Seal_Logo.jpg> <MYLA311_Logo.jpg> <LASAN_Logo.jpg>

Your Bulky Items Illegal Dumping Pickup request was updated on 5/8/2020 04:08:10 PM.

Service Request # 1-1618987531

Location: <u>9745 N SHARP AVE, 91331</u>

Status: Closed

This request has been completed.

Recent comments:

Items are along the 9700 block of Sharp Avenue between Kagel Canyon Street and Kamloops Street.

You can check the status of your request by

- 1. Visiting https://myla311.lacity.org
- 2. Using the mobile app from Google Play or the Apple Store
- 3. Contacting LA Sanitation with your service request number

Email: san.callcenter@lacity.org

Telephone: (800)-773-CITY TTY: (213) 473-4112

LASAN Customer Care Center is open 24/7. <LASAN Logo.jpg> http://lacitysan.org/

<Facebook_Logo.jpg> https://www.facebook.com/lacitysan

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Lorena Bernal

Area Director / Field Deputy, Arleta

Office of Council President Nury Martinez Councilwoman, Sixth District 9300 Laurel Canyon Blvd., 2nd Floor Sun Valley, CA 91311

P: 818-771-0236 F: 818-767-7821



<Image.jpg>
<City_Seal_Logo.jpg>
<MYLA311_Logo.jpg>
<LASAN_Logo.jpg>

<Facebook_Logo.jpg>

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Sarah Elizabeth Bell Public Relations Specialist Los Angeles Sanitation and Environment 1149 S. Broadway, Ste 500 213-847-3457 (direct) sarah.bell@lacity.org

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